



Tough Conversations™ with Students

**LEARN PRACTICAL SKILLS FOR RESOLVING TEENAGERS
BEHAVIOUR PROBLEMS IN HIGH SCHOOLS**

**ONE-DAY PROFESSIONAL DEVELOPMENT FOR TEACHERS, STUDENT ADVISORS
AND HEADS OF DEPARTMENTS**

WHAT'S INCLUDED

- Knowledge and procedures to introduce and implement Tough Conversations™ with Students into a secondary school
- A training manual containing course notes
- A certificate of completion
- Lunch and refreshments

See curriculum details overleaf

RATE CARD

- Single Pass @ \$399
- Double Pass - Bundle of 2 tickets @ \$369 each
- Triple+ Pass - Bundle of 3+ tickets @ \$330 each

Monday **12th August 2019**

SYDNEY | The Epping Club

Tuesday **20th August 2019**

BRISBANE | South Leagues Club

CAN'T MAKE OUR SCHEDULED COURSE DATES?

Talk to us about convenient & cost effective in-house training for your staff. Email service@parentshop.com.au



REGISTRATION

Register online www.parentshop.com.au/tough-conversations-with-students/

NAME		
ORGANISATION		
STREET ADDRESS		
SUBURB	STATE	P/C
EMAIL		
PHONE	FAX	

Quantity

COURSE LOCATION / DATE
DIETARY REQUIREMENTS

Terms & conditions of enrolment apply

PAYMENT METHOD

Credit Card (Mastercard/ Visa) Invoice

NAME ON CARD	
CARD NO	
EXPIRY	CCV

Cheque payable to Parentshop PTY LTD enclosed

SUBMIT

SCAN & EMAIL info@parentshop.com.au
FAX 02 6680 8900 CALL 1300 738 278

I agree to the terms & conditions
Visit <http://www.parentshop.com.au/terms-conditions-scheduled-courses/>

EXPECTED LEARNING OUTCOMES

- Reasonable expectations to hold about a teenager's ability to exert some self-control.
- What constitutes 'normal' versus 'abnormal' in the behaviour of teenage students.
- New understandings of adolescent brain development and its implications for having to intervene.
- How to communicate effectively and develop conflict resolution skills that can be used to manage tough conversations with students that appear to be derailing.
- Skills to hold tough conversations with teenagers about their poor behaviour.
- Coaching a student towards better behaviour for their own good, and for the benefit of others.
- Re-useable worksheets.

Tough Conversations with Students will contribute 7 hours of NESA Registered PD addressing 4.3.2 and 6.2.2 from the Australian Professional Standards for Teachers towards maintaining Proficient Teacher Accreditation in NSW.

LESSON FRAMEWORK

- Why people overreact.
- Self-control factors in young people.
- What are reasonable expectations to hold about adolescents?
- How 'frustration tolerance' develops in people.
- What to tolerate: sorting out what to let go and what needs your attention.
- New understandings of adolescence: social landscapes, brain snaps and body makeovers.
- What young people will do if you challenge them.
- A step-by-step process to address a problem.
- How to tame tigers – how you effectively deal with offensive behaviour.
- A video demonstration of the concepts applied to a tough conversation between a teacher and a student.

Please note that this is not a train-the-trainer course and it is not designed for the subsequent on-training of other workers back at your workplace.

WHAT PEOPLE ARE SAYING...

This is the professional development that all beginning teachers should do to confidently deal with students and parents. It's not just for school leaders, but for all teachers to get the best out of their students.

RACHEL REAVES, MACKILLOP COLLEGE

Tough Conversations is a great chance to learn how to have meaningful, calm and goal orientated conversations with high school students.

JOHN BENNETT, KINGSTON HIGH SCHOOL

ABOUT

THE COURSE CREATOR _____ Michael Hawton, MAPS.

Michael Hawton is a psychologist, trained teacher and author. He has worked as an expert witness in The Family Court of Australia and The NSW Children's Court. He is a highly experienced mediator and has developed several nationally recognised parenting, practitioner and teacher PD courses. These programs have been taught to over 110,000 professionals, parents and teachers since 2006.

OUR PRESENTERS _____

Our dynamic and engaging presenters have been sourced from a variety of professions and bring with them years of practical experience within their chosen field.